**VIJAYPRASANTH .S**

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**Seeking managerial assignments in Software Quality Assurance & Testing / Project Delivery Management with a growth oriented organization**

* A dynamic professional with over **12 years** of rich experience in world class organization managing large scale technology projects encompassing on-site & off-site planning, requirement gathering, proposals, quality management, implementation and maintenance of systems & network of client / server / web based applications. Overall I’m responsible for leading the teams in developing and testing software professionals and driving the change for enhancing organizational efficiency in multi-site global working environment.
* Managing large QA engagements and demonstrated success in achieving delivery targets through strong management and thought leadership approaches. Have successfully leaded the team size of 50+ in multiple e Dell online program releases.
* Expertise in different SDLC Processes like **V-Model, Waterfall and Agile-Scrum**.
* Hands on experience in managing and leading QA teams for Functional and Non functional Automation testing for various technical platforms includes **eCommerce’s , Client/Server, Web, ERP, CRM, SAP, Salesforce.com,Sebiel, Order to Cash, Datawarehousing, Supply chain, Banking, Cloud computing, shared services, SharePoint, social media , Mobile App, security, Network, and custom** **third party** applications.
* Extensively experienced with **HP-Mercury load runner, HP-Mercury Performance test center, HP-Mercury Diagnostic, QTP, QC, Rational performance tester, Rational functional tester, VSTS testing suite,** [**Selenium**](http://www.seleniumhq.org/), **Microsoft Lab Manage, Telerik,TFS, Perfecto tool and Microsoft Test Manager**
* Excellent experience in working with cross functional teams which include – Customer Teams, Product Mgmt, Program Mgmt, CTO office, VP/Executive Director
* Extensive experience in software testing. Strong Project Management capabilities to manage motivate and guide teams to deliver quality products aligned with organizational goals. Good skills in estimation, planning, budgeting, risk identification, management, tracking, reporting of projects at hand.
* Delivered several Complex Multimillion dollar , Multiyear , Multi service lines Complex Programs across various verticals and customers spread across multiple geographies for edell.
* Having good exposure to software development life cycle and QA related process Software Engineering and Test Methodologies.
* Lead Quality Teams, Program and Project Management, Budgeting, Lab Management, Internal Tools development/support, Product Management, Configuration Management and Build & Release Engineering, Technical Documentation and Training functions.
* Instrumental in championing and implementing test processes and models that led to the successful delivery of product releases on varied technology & platforms.
* Developed Test automation frameworks & scripts using Microsoft Proprietary UI automation Tool (Automation Framework), Visual Studio TFS, Web Services, QTP, SilkTest, Non-Browser MVC based UI Test Automation Framework.
* Sound experience in Testing Web services, Web, Desktop/Mobile applications on Windows & Unix platforms.
* Helped champion a 10-person Roles & Responsibilities (R&Rs) Leadership team assembled to define consistent R&Rs for a 100+person testing organization.
* Proven abilities in stakeholder interests, business communication; and implementing end-to-end IT solutions in line with core business objectives.
* Built innovation team proving out concepts related to using Agile\Scrum development methodologies, rapid solution delivery, as well as discovery for platform investment
* Highly experienced and hands on in conducting technical reviews of business applications and identifying risks & problems in the architecture across the life-cycle.
* Guiding Implementation of custom Test Automation Frameworks that were highly robust, reusable, extensible and maintainable.
* Have successfully managed multiple offshore and on-site stakeholders. Instrumental in implementing new QA processes which were adapted by an on-site / offshore group for better QA process and function.
* An effective communicator with excellent relationship, team building & interpersonal skills with large Onsite and Offshore Teams, Software Engineers, Senior Executive,Management, Customers, Environment Support Teams, Business Teams Developers and Technicians.

**CORE COMPETENCIES**

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| **Project Planning & Control** | **Test Strategy & Change Management** | **Project Scheduling & Tracking** |
| **Automation Framework design** | **Planning Quality Management** | **Process Improvement** |
| **Test Management** | **Budgeting & Estimation** | **Resource Management** |
| **Systems Management** | **Quality Audits & Compliances** | **Agile Methodology** |
| **Scope & Release Management** | **Risk Mitigation & Control** | **Cross functional Team leadership** |

**ORGANIZATIONAL EXPERIENCE**

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| **Dell international India** | **Test- Senior Engineer(Functional Test manager ) Senior Advisor Testing Engineering (Functional Test manager ) Advisor Testing Engineering (Senior Program lead ) Testing Engineer III( Test Lead )** | **May 2009 to Till date** |
| **Thomson Reuters software Pvt Ltd** | **Senior Quality Assurance** | **Sep 2005 to April 2009** |
| **Symphony services Pvt Ltd** | **Quality Assurance Engineer** | **April 2004 to Sep 2005** |
| **Neuron Software Pvt. Ltd** | **Senior Software testing engineer** | **Feb-2002 to Mar2004** |
| **McCreade Software Pvt. Ltd** | **Trainee** | **Aug-2000 to Nov-2001** |

**Qualification**

* Bachelor Degree of Engineering From M.C.E college of Engineering, Hassan, Mysore University.
* Have done the CSTE certification in 2002 from QAI.
* Undergone training/Certification in Project Management Professional (PMP) & Certified Scrum Master(CSM).
* Undergone training on the CMMI level, PMI ACP, ITIL V3 Foundation, & Six Sigma Green Belt.

**TECHNICAL KNOWLEDGE PURVIEW**

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| **Test Automation Tools Company Proprietary Automation Frameworks** | VSTS, QTP 11.0/9.1, Telerik Test tools, Coded UI, Visual Studio 2010 (TFS) , [Selenium](http://www.seleniumhq.org/), Win Runner, Silktest & Load Runner, |
| **Languages** | C, C++, Java Core, JavaScript, VB script,. Net , C#, VB 6.0, ASP |
| **Project Management Tool** | HP Quality Center. Silk radar, TFS (Team Foundation Server), MTM, Rational Test manager, Clear Quest, VSS6.0, Clarity, Oracle Repository Microsoft Visual Source Safe & Team Track. |
| **Environment** | Windows, UNIX & Linux |
| **RDBMS** | MS-SQL 2000, Oracle 8i,9I/10g. |
| **CRM** | SFDC(Salesforce.com),Seibel & SAP (FICO & MM) |
| **Structured Query Language** | SQL\*Plus, PL-SQL, SQL Developer, TOAD |

**Appreciation & Awards**

* Received **“Global VP Gold”** Award in recognition for outstanding performance and releases delivery in the current organization.
* Received **”eDell Directors”** Award for improving product quality and becoming a customer hero.
* Received **“CIO & VP Excellence”** Award while I was working for Thomson Reuters.
* Received **“Hall of Fame”** Award while I was working in Symphony Services.
* Received **“Best QA Performer “**Award while I was working for Neuron Software.

**PROFESSIONAL CHRONICLE**

**Dell international India**

**Platform**  : . Net, Java Script, XML. C#, SQL Server / Oracle, Microsoft Windows Server, SFDC.

**Tools**  : Telerik, TFS (Team Foundation Server), MTM, Coded UI, Web services,load runner and Perfecto tool

**Description**  :

I was responsible for building team from scratch, which was order to Cash (OtoC) product E-Commerce domain and on testing the first mobile commerce application from DELL on Andriod and iOS platform. After that went on to take additional responsibilities in managing multiple teams and size of 50 plus for multiple products after a year. My area of responsibility is to provide leadership help to identify define and drive strategy and project initiatives, optimum resource utilization, Drive Online releases, monitoring operational metrics, end-to-end management of the testing team and managing stakeholder relationships. Handling 16 applications in e Dell space Dell online store with dynamic configuration of DELL products. Our Configurator application also calculates the price and applies discounts on the configured product. It is a key part of the customer order flows for transactional customers as well as a premier business partners and also supports our B2B sales. It also holds some of our key offline sales applications and associated streams. It supports extremely high transaction volumes and sales to customers worldwide. It supports extremely high transaction volumes and sales to customers worldwide. Configurator (CFG) is the UI web layer of Dell.com used by customers to customize purchases of their choice with various components. CFG uses data organized in Order Codes (OC) to display options to the clients. Online Configurator also allows the end users to configure the system requirements along with it provides services to other client applications in DELL. The clients expect the product data hierarchy from Configurator service. Some of the popular clients for Configurator are Symphony, Domino, DELL Star, ATS, Premier tools, B2B, CF, Ecomm , GCM &OB. Which generate 43% revenue to Dell through the online sales and also support CRM solution. New Sales Motion workflows allow Sales teams to find and engage Domain/Solutions specialists, enabling increased Solution revenue through better collaboration. Trip report improvements enable more accurate attendance reporting by eliminating the need for duplicate entries and increasing performance management. Channel Marketing Automation Launch creates new partner lead management capabilities and gives visibility to partner activities, driving increased channel CE and revenue.Partner simplification, through Single Sign-On, between Partner Portal and the Incentive & Reward platform increases Channel CE and revenue.Dell's first Windows comes pre-installed on all new Dell desktops, laptops, Mobiles and tablets. Tap into the app to see everything at Dell. With Dell Shop, you can find the perfect new Dell PC or get more from your current PC with custom-recommended electronics and accessories from top manufacturers. Using your System ID, Dell Shop can identify your Dell PC and make compatible suggestions. And even if your PC isn’t a Dell, you can still use Dell Shop to buy those must-have items. A hybrid application supporting Dell's mobile partners. The application allows our channel partners to search for, view, report on, and create deals while on the road. The application interfaces with Salesforce.com services to provide a real-time view into what a Channel partner needs.

**Responsibilities:**

* Handling multiple applications in e Dell space and Successfully coordinated e Dell STG team delivered end to end program releases of the online commerce platform (ROI/Compliance/RTB) by collaborating with various dependent teams and stakeholders. Improved and sustained high levels of quality and performance for applications that contributed to revenue of **$ 1** Million a day on average.
* Managing large QA engagements and demonstrated success in achieving delivery targets through strong management and thought leadership approaches a High ROI program for Premier/Transitional business to Annualized benefit of 13 million dollars.
* Manage /lead QA team for delivering Saved the company **$136K** over 7 months and prevented demand for more people by increasing test automation capabilities equivalent to the manual throughput test engineers.
* Managed and set the direction for the Automation Engineering department, had an ROI of over **5000 hours** saved through automated scripts.
* Reduced System Integration Testing cycle time by **40%** through Agile Scrum strategies that involved testing and stabilizing the software earlier in the software development Lifecycle.
* Saved the company **$8K** annually by pioneering an enterprise standard process for Microsoft OS patch/New Browser testing that increased testing coverage by **100%**.
* Leading global testing for strategic initiatives comprised of interdependent projects involving 40+ test engineers, 7 test leads,Manager,contributing to a Master Customer Data Management platform, unified e-commerce platform, Mobile Apps and enhanced customer experience.
* Leading and owning key components of Dell’s eCommerce end-to-end order processing in the testing space and infrastructure.
* **Key accountabilities**: Compliance to Scope, Analyzing technical specifications, Estimation,developing comprehensive test strategies & plan; Capacity planning;mentoring, budget planning, execution and handled releases collaborating with cross functional teams .
* leading the functional test team and automation developers (SDETs); delivering projects to rigorous deadlines through Test Automation.
* Developed successful QA Agile roadmap as a continuous improvement plan to increase efficiency, expand scope of work, and increase organization's throughput while maintaining or improving quality of existing service to the company.
* **Test Automation (Mobile Apps):** Introduction & technical feasibility evaluation of perfecto Mobile solution towards the manual and test automation of Mobile Apps.
* Implementation of the E2E test strategy across the tightly coupled ecommerce application space.
* Strong advocate and front-runner of the QED (Quality Enhanced Delivery) and Continuous Integration Strategy within the Agile/Scrum model.
* Define the test planning, automation framework, automation testing strategies, test case creation and approach in order to provide direction for developing the detailed system, integration, Performance and regression test scripts to reduce cycle time, resulting in a predictable and consistent approach to completing testing responsibilities and guaranteeing on time delivey.
* Inloved in documentation of function and developed roadmap with a design to improve the existing documentation while supporting new feature/function. Established and facilitated cross-functional review of documents to improve quality, resulting in a more effective work environment for documentation team, and improved customer experience when using product documentation
* Conducting Project Management Reviews and technical roles along with release management and Project stakeholders with a real focus on delivering products to meet the organizational needs and expectations.
* Communicate project metrics to measure the timeliness and quality of deliverables.
* Development & Maintenance of Test plan, Strategy specs, API test automation framework using Automation Framework VS 2010 & 2012.
* Module owner, contributing to Opportunities – a vertical which has various suggestions generated for Advertisers to enhance their KPIs of Ads using both UI and API layers, including driving E2E validations.
* Coordinating GSBD & EMS team for setting up the test lab for various SIT environments, E2E performance environments and Involved in building up the vPODS environments across the global dell sites. eDell vPOD topology program & Datacenter optimization - Cloud Solutions for Dell Online infrastructure.
* Oversaw SIT/production Environment team, creating a roadmap for improvement and directing change that created pro-active management of development and test environment of over 300+ servers.
* Hiring & coaching a highly competent team of manual test engineers, automation developers/SDETs.
* Coordinating/Training the PDM’s & UAT tester on the eDell products and on understanding technical requirements.

**Thomson Reuter’s software**

**Platform** : SFDC , Seibel, SAP, SQL server, Oracle 9i, Java, .Net, Business Objects, Oracle,VB.net, Java Script, XML. C#, SQL Server / Oracle, Microsoft Windows Server.

**Tools**  QTP, HP Quality Center and load runner tool

**Description:**

**T-Sales (Sales force.com & Seibel) :**

objective is to provide a CRM solution for the Thomson Financials sales organization that will be simple and easy to use, provide core CRM functionality, and establish a platform to easily extend as users mature. T Sales are CRM application which is used by the Thomson sales team and management. It’s used for creating new prospect which could be converted into new client using Customer Master, and used to create opportunities which could be converted into new/change/cancellation/suspend order using Order Management System (OMS). Management uses this application to get various reports like Book of business, sales commission report, and account team report. The Product Master is the database repository which stores Thomson Financials entire Product line .It stores all the informational characteristics associated with the products including downstream systems, product delivery, list price, product life cycle. The product Master database is accessed using the Product Master Service. No direct access to the database Product information is published to interested subscribers automatically – constraints are imposed in transformations and translations All product manipulation functions are centrally exposed using a common user-interface. Product Master is the foundation of the illustrative product data used within the Order Management System (OMS), Product selection tool, and the Order Tracking System (OTS). And T-Sales.

**Customer Master:**

CM redesign addresses some of the existing issues such as limited 3-tier hierarchy, security issues, integration with downstream systems (DSS). CM 3.0 focuses on flexible hierarchy, role based security model and integration with downstream systems– Athena, Wildcat, T-Sales, MOPS and Contracts. This tool will be the primary source of customers in every functional system across Thomson Corporation. This project involves creating a new customer master database, creating services to retrieve customer data, admin tool to manage customer information, and integration service for updates to from downstream systems.

**Order Management System:**

Order Management System is the central entry point for all Thomson Financial client orders. It allows TF to receive, enter, route and execute orders quickly, reliably and cost-effectively.

**Thomson contract System:**

The Thomson Contract System (TCS) is an enterprise contract management system that will support the Order-to-Cash process and to support the rest of the agreement types of these business units, integration with Documentum, OML, TS Global, TF Global and Captiva.

**Webstat:**

Webstat is an online reporting application used by senior management (Thomson Financial Product Managers, Sales users, Billing, Contracts, and SOM (Sales Operation Management) across Thomson Financial. Webstat offers an array of reports based on data from various downstream systems like Order Management System, Product Master, Customer Master and various billing systems.

**Responsibilities:**

* Involved in the Scope, Estimation & in Capacity planning.
* Understanding the Product, Analysis and testing Requirements of the conversion.
* Review/Updates of Test Plan/ Test case and communicate the finalized test plan to all stakeholders.
* Lead cross functional corporate teams to define common System Development Life Cycle (SDLC). Defined SDLC continuous improvements in conjunction with process stakeholders and update as the process matures, ensuring greater consistency in on-time delivery.
* Manage all the inter group co-ordination so as to effectively meet all the project needs.
* Involved in various Functionality Testing, Regression testing, System Testing, Back end testing, data validation testing compatibility testing for the product.
* Coordinating Manual /automation team for various testing activities.
* Lead Test automation effort for all MIS products.
* Development & Maintenance of Test plan, Strategy specs and test automation framework
* Responsible for the completion of projects with Quality & on Schedule.
* Conducted numerous Quality Audits for Development, QA & Support Projects
* Review of project related metrics, analysis and reports to management.
* Implemented many new quality techniques that resulted in high quality, increased productivity and confidence levels among the team members.
* Conducting of Postmortem meetings after product get released to production
* Develop and communicate project metrics to measure the timeliness and quality of deliverables.
* Responsible for implementation and adherence of quality process as defined by the organization / Client. Interacting with the Stakeholders, Business analyst, End user, On-site Project managers and Dev Team
* Create Automation project plans and execute projects according to plan and manage resource allocation for projects under the engagement.
* Define the automation framework and automation testing strategies and approach in order to provide direction for developing the detailed system, integration and regression test scripts.
* Effective communication to ensure that the cross functional teams are working in a conducive and collaborative environment.
* Experience managing offshore resources, with proven ability to work cross-functionally to achieve and meet tight deadlines.
* Develop best practices, process improvements, alliances and partnerships to ensure successful delivery of programs.
* Defining, measuring, controlling & reporting of test metrics.
* Knowledge sharing and presentations at project level.
* Hiring the resources for the team & Appraise the team of their performance and productivity.
* Involved in the implementation of complete test cycle for PRMS (Product Planning and Resource management System)
* Trained the team members and End user for the different product of the Order to Cash flow

**Symphony services**

**Platform :** Multidimensional Databases like MSas,Analytic Server,RPMapplication,PlusSuite,JAVA,.NET,C#.VB.net,Java Script, XML, C#, SQL Server, Microsoft Windows Server.

**Tools :** Silk test and Silk radar

**Description :**

**Plus Suite**

Plus Suite is a plug in developed on excel, the application is a report generating tool where the application connects to different kinds of databases to generate the reports. The GUI remains the same when the application connects to different kinds of databases.

**Office Viewer :**

IRI Office Viewer is a product developed for IRI. Data is fetched from a data warehouse tool and imported into an excel or power point. Office Viewer is a tool used to modify the data present in the excel or power point. The tool also has the capability to connect to the database and refreshes the data.

**Measure Input Tool :**

Measure Input Tool (MIT) is a web interface to access data of Master Measure Database (MMDB). It introduces validations into the data entry process so that the user can be sure of the integrity and validity of the data. Using MIT you can create Base Measure, Derived Measure and Weights. You can also view reports and perform admin related activities

**Neuron Software Pvt. Ltd**

**Platform : ASP. Net, VB. Net, MS SQL Server 2000, VB Script, Java Script.**

**Description :**

**Electronic & Investment banking:**

It is a secure electronic banking system that provides Corporate and Institutional banking services over the Internet. With direct Internet you are able to access your bank accounts and carry out banking transactions over the Internet anytime, anywhere It has modules like payments, Custody, Trade Finance, Netting Account Information etc. As a team we were mainly involved in Writing Test cases and testing the various versions of direct Internet releases.

This software is developed using ASP. Net , VB. Net as front-end. It runs on Windows NT, Windows 2000 Systems and using M.S Sqlserver2000 as database repository. It is invoked using a browser, which is either IE or Netscape

Investment Objective Management (IOM) is a project undertaken by the Investment Division of the private Banking Group to refine and expand existing portfolio Counseling support capabilities with the objective of:

* Increasing Managed and Advisory Investment Service Revenues.
* Improving counselor and Banker efficiency in selling to and servicing PBG clients.
* Eliminating potential sources of future compliance risk.
* The IOM application would aid the portfolio managers and portfolio counselors in presenting the client with different types of portfolios matching their return objectives/risk tolerances. The application is also aimed at helping them in providing timely investment recommendations tailored to the needs of the client.

The phase III release is focused on the enhancement for the server side proposal generation and database replication across 3 servers (US/Zurich/Singapore). The application is based on object oriented Technology with Client-Server architecture using ASP.net,V.B.net as front-end , and M.S Sqlsever2000as back-end.

**McCreade Software (Asia) Pvt. Ltd**

**Responsibilities:**

* Going to the Supported Sites and Offices and troubleshooting the escalated Incidents.
* Troubleshooting the All Level Desktops, Laptops and Servers.
* Troubleshooting Windows, Unix and Linux Operating Systems
* Troubleshooting The Company Supported Applications.

**PERSONAL DETAILS**

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